

Privacy Policy

Last updated: December 3, 2024

Introduction

This Privacy Policy explains how PLEX.MONEY ("we," "our," or "us") collects, uses, and protects your personal information when you interact with our website plex.money and related services. We are committed to protecting your privacy and handling your data in an open and transparent manner.

1. Data Controller Information

PLEX.MONEY

- Data Protection Representative: dpo@plex.money

Contact Information:

- General inquiries: hello@plex.money
- Support: support@plex.money
- Privacy matters: privacy@plex.money
- Data Protection Officer: dpo@plex.money

2. Personal Data We Collect

We collect and process the following personal data:

- Email address
- Timestamp of submission
- Technical information about your browser and device

3. Purpose and Legal Basis for Processing

3.1 Purposes for Processing

We process your personal data for the following purposes:

- To maintain a waiting list for our future service
- To send you updates about service availability
- To provide information about service features and launches
- To respond to your inquiries
- To comply with legal obligations

- To protect our legitimate business interests

3.2 Legal Basis

We process your data based on:

- Your consent (Article 6(1)(a) GDPR)
- Our legitimate interests (Article 6(1)(f) GDPR)
- Legal obligations (Article 6(1)(c) GDPR)

4. Data Storage and Retention

4.1 Storage Location

All personal data is stored on secure servers located within the European Economic Area (EEA).

4.2 Retention Period

We retain your personal data only for as long as necessary to fulfill the purposes for which it was collected, including:

- While you remain on our waiting list
- As required to comply with legal obligations
- As needed to resolve disputes or enforce our agreements

5. Data Security

We implement appropriate technical and organizational measures to ensure data security, including:

- Encryption of data in transit and at rest
- Access controls and authentication measures
- Regular security assessments
- Staff training on data protection
- Incident response procedures

6. Your Rights Under GDPR

You have the following rights regarding your personal data:

6.1 Right to Access

You can request information about:

- Whether we process your personal data

- The purposes of processing
- The categories of personal data concerned
- Recipients of your data
- Retention periods

6.2 Additional Rights

- Right to rectification of inaccurate personal data
- Right to erasure ("right to be forgotten")
- Right to restrict processing
- Right to data portability
- Right to object to processing
- Right to withdraw consent at any time
- Right to lodge a complaint with a supervisory authority

To exercise these rights, contact us at privacy@plex.money

7. Third-Party Sharing

We do not sell, trade, or rent your personal data to third parties. We may share your data with:

- Service providers who assist in our operations (under strict confidentiality agreements)
- Law enforcement or regulatory bodies when legally required

8. Cookie Policy

8.1 Essential Cookies

We use only essential cookies necessary for:

- Website functionality
- Form submission
- Security purposes

8.2 No Marketing Cookies

We do not use cookies for:

- Tracking
- Marketing
- Advertising

9. International Data Transfers

We do not transfer your personal data outside the European Economic Area (EEA).

10. Changes to Privacy Policy

We reserve the right to update this Privacy Policy at any time. We will notify you of any material changes by:

- Posting the new Privacy Policy on our website
- Sending an email to registered users
- Displaying a notice on our website

11. Data Breach Procedures

In the event of a personal data breach, we will:

- Notify the relevant supervisory authority within 72 hours
- Inform affected individuals if the breach is likely to result in a high risk to their rights and freedoms
- Document all breaches for regulatory compliance

12. Children's Privacy

Our services are not directed to children under 16. We do not knowingly collect personal data from children under 16.

13. Contact Information

For any questions about this Privacy Policy or our data practices, please contact:

Data Protection Officer PLEX.MONEY SP Z O O ALEJA GEN. ATRYSKEGO CHRUSCIELA "MONSTERA" 188A 04-413 WARSZAWA, POLAND Email: dpo@plex.money

14. Supervisory Authority

You have the right to lodge a complaint with a supervisory authority. In Poland, this is:

Urząd Ochrony Danych Osobowych (UODO) ul. Stawki 2, 00-193 Warsaw Phone: +48 22 531 03 00 Website: <https://uodo.gov.pl/>

15. Consent

By using our website and providing your email address, you consent to the collection and use of your information as described in this Privacy Policy. You may withdraw your consent at any time by contacting us at privacy@plex.money.

